

## Initial disclosure document



Van Solutions  
1st Floor, Unit 5,  
Arabesque House,  
Monks Cross Drive, Monks Cross,  
York, YO32 9GZ.

Phone: 01904 682 885

Email: [compliance@drivespeed.co.uk](mailto:compliance@drivespeed.co.uk)

You should use the information provided within this document to decide if our services are right for you.

### What products do we offer?

We offer products from a range of finance providers for Personal Contract Hire, Business Contract Hire, Finance Lease, Contract Purchase, Lease Purchase, Short Term Rental and servicing and maintenance contracts.

### Which service will we provide you with?

You will not receive advice or a recommendation from us. We may seek personal information about your circumstances and objectives as this may be relevant to enable us to identify your needs and establish a line of credit. You will need to make your own choice about how to proceed.

### What will you have to pay us for our services?

We charge a processing fee of up to £249.00 inc. VAT for sourcing your vehicle and covering our administration costs.

Upon receiving your vehicle order, this fee is taken on the confirmation, in writing or by text. The fee can be paid by debit card, credit card, or bank transfer.

Once the agreement is live, we will be paid a commission for introducing you to the finance provider. The commission we receive may be pre-set but can vary and will impact the amount you pay.

You will receive a quotation which will tell you about any other fees relating to any finance product.

## Who regulates us?

Van Solutions is a trading style of Drivespeed Leasing Limited that is authorised and regulated by the Financial Conduct Authority. Our Financial Conduct Register number is 791845.

Our permitted business is credit broking and entering into a regulated credit agreement as a Lender. For this purpose, we will act as a credit broker, not a lender.

You can check this on the Financial Services Register by visiting the FCA's website <https://register.fca.org.uk/s/> or by contacting the FCA on 0800 111 6768.

## What to do if you have a complaint?

We intend to provide you with a high standard of service. However, if we have not met your expectations and you would like to make a complaint, you can do so by contacting us directly by:

... in writing The Compliance Manager, Drivespeed Leasing, 1st Floor, Unit 5, Arabesque House, Monks Cross Drive, Monks Cross, York, YO32 9GZ.

... by phone 01904 682892.

... by email [compliance@drivespeed.co.uk](mailto:compliance@drivespeed.co.uk).

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service. This depends on the type of business and the circumstances of the claim.

We are a member of the British Vehicle Rental and Leasing Association (BVRLA), and you may be entitled to use their Conciliation Service.

**You can get this in large print by calling 01904 682 892.**